# Report a missed bin collection

Have we missed your scheduled bin collection? You can report a missed bin and our team will pick it up within 3 business days.

## Check your bin date

Before proceeding to report, please check your collection date and you’ve put your bins out correctly for collection.

Check your Collection Date

## Have more than 48 hours passed?

Missed bin collections must be reported within 48 hours. Unfortunately you cannot order an extra collection or ask for the truck to return if you missed your collection time.

## Report Missed Collection

Once you’ve confirmed we’ve missed your bin within the last 48 hours, please complete the form or call us on 02 93849 9449 and we’ll collect your bin within 3 business day.

Report Missed Collection